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Public Service Commission  
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I was a partner in Longview Land Company LLC, and during the 1970's and 80's we developed the Homestead and Longview Estates subdivisions, where I have lived for the last 51 years. As service to the families of these subdivisions I owned and managed our waste water treatment plant at a final highest operating cost of \$30 per month per subdivision lot. This plant was maintained in good working condition, kept compliant with existing regulations, and operated by 2 part time salaried employees. When Bluegrass Water UOC LLC purchased the plant in 2019 they immediately tripled the billing cost for service, obviously intending to operate the plant as a profit source rather than service to our community. Their original "consolidated unified residential rate" was a great injustice to our residents here in Homestead and Longview Estates, as our existing plant did not require the extensive infrastructure upgrades many of the other plants that Bluegrass Water acquired, documented in their recent submissions to PSC as justification for this rate increase.

This new request for rate increases is an obvious effort to continue milking this cash cow monopoly! My monthly average water bill of \$22 certainly doesn't justify a monthly water treatment bill of \$114! Claims of Bluegrass Water "excellent customer service" also ring hollow, as accounting practices have proven erratic. I have twice documented an accounting error they made in July, the only response has been billing additions of penalties and interest that have compounded their error, rather than a correction. PSC regulation is the only governing resource available to residents here in Kentucky, and we certainly hope that this resource will rise to the occasion to protect residents from unjustified price gouging, such as proposed in these new Bluegrass Water rate requests.

Sincerely,

*Jamie Donaldson*